December 1, 2003

Office of City Attorney
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

RE: C.I. File No: 03-S-353

To Whom It May Concern:

I am aware that my car was parked illegally on August 30, 2003. I had just returned from out of town. My gripe is that after I had picked up my car and pulled it off the lot, my tire went on flat. There is a gas station up the street from the tow lot. I stopped there to put air in my tire. Due to the fact it was a holiday, there was no shop open that day. I know that the scratch and dents was on my car, but the damages came when they broke a tire rod and a new tire had to be replaced. I called the Tow lot the same day I had picked up my car with a complaint when it was pulling to the right and making a loud screeching noise. An employee who received the call told me whom I am supposed to get in touch with and also gave me the number to your department. I am going to send you another copy of a bill for repairs. The damages came after my car left the lot which was five minutes later. My car was in working order before your company towed my car. If you checked my records, I keep maintenance done on my car. It was taken to Russ Darrow on September 2, 2003 for extensive repairs. My car stayed in the shop for **two** days, in which I had to find other means of transportation to Franklin, Wisconsin.

I wish to appeal this decision in a timely manner.

Thank you in this matter.

Tinita Holmes

4629394

4 9 3 4 8

INVOICE
CUSTOMER COPY

PAGE 1

RUSS DARROW - HONDA - NISSAN - SUZUKI
9201-9301 WEST BROWN DEER RD. · MILWAUKEE, WI 53224
(414) 586-5400 HONDA · (414) 586-5410 NISSAN
(414) 586-5420 SUZUKI
www.russdarrow.com

ZONE: 8
CODE: 207717

TINITA F HOLMES
5477 N 51ST BLVD
MILWUAKEE, WI 53218
HOME: 414-462-9394 BUS: 414-427-6061

SERVICE ADVISOR: 374 JOHN VAN SICKLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
SILVER	02	HONDA ACCORD	1HGCG567X2A121059	TAV170	24675/24675	T515

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
25APR2002			18:00 02SEP03		0.00	CASH	04SEP2003

DATE OF REPAIR	DATE OFFERED BACK	OPTIONS:
02SEP03	04SEP03	STK:31259 DLR:207717 ENG:2.3_Liter 1)SE4DR

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A ALIGNMENT			
S PERFORM ALIGNMENT			
567 CP		79.95	79.95
PARTS: 0.00 LABOR: 79.95 OTHER: 0.00		TOTAL LINE A:	79.95
**********			
B BOTH FRONT TIRES ARE LOSING AIR CUSTOMER HEARD SQUEAKING NOISE IN FRONT CUSTOMER HAD CARD TOWED			
B REPLACE LEFT WHEEL AND TIRE, LEFT INNER AND OUTER TIE ROD INCLUDES DIAGNOSTIC			
567 CP		231.86	231.86
1 53010-S84-A01 W-END SET, RACK	52.13	52.13	52.13
1 53560-S84-A01 W-END, L- TIE ROD	47.09	47.09	47.09
1 42700-S84-A71 DISK (15X6JJ)	399.93	399.93	399.93
1 74664 195-65-15 MXV4	155.00	155.00	155.00
1 42753-SB8-661 W-*42753-634-003	2.35	2.35	2.35
PARTS: 656.50 LABOR: 231.86 OTHER: 0.00		TOTAL LINE B:	888.36
**********			
ENVIRONMENTAL WASTE DISPOSAL AND SHOP SUPPLIES			24.98

PAID

CASHIER_____

SEP 04 2003

RUSS DARROW HONDA
Cash:_____ Check #:_____
Credit Card: X_____

THANK YOU!

SERVICE DEPARTMENT HOURS

HONDA

MON - WED	7:00 AM - 8:00 PM
TUE - THUR - FRI	7:00 AM - 5:00 PM

NISSAN/SUZUKI

MONDAY	7:00 AM - 8:00 PM
TUESDAY - FRIDAY	7:00 AM - 5:00 PM

The genuine Honda Parts and Accessories Replacement Warranty ***12 months or 12,000 miles,*** See dealer for complete details. Some restrictions and exclusions apply.

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED

STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	311.81
PARTS AMOUNT	656.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
ENVIRONMENTAL/SUPPLIES	24.98
TOTAL CHARGES	993.29
LESS INSURANCE	0.00
SALES TAX	55.63
PLEASE PAY THIS AMOUNT	1048.92

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

5

September 6, 2003

To Whom It May Concern:

On August 30, 2003 Saturday my car, a 2002 Honda Accord was towed at 4:07 am from 2929 W. Wisconsin Ave by the City of Milwaukee. It was under tow number 1166272. In the process of being towed, my car was damaged.

I picked my car up from 3811 W. Lincoln Ave. As I was leaving and turned on the street, both tires was on flat. As I was driving to my destination, the car was pulling to the right in which the wheel was out of alignment. Monday was a holiday, therefore I took it to Russ Darrow the next day. Service department checked my car and they said I had a bent tire rod, wheel and tire needed to be replaced and front wheel alignment. Here is a copy of the bill from Russ Darrow. I would like my reimbursement on the damages that I had to pay. I will pay for the parking violation.

My home number is (414)438-9650, cell # (414)732-5572, address is 5477 N 51st Blvd, Milwaukee, Wisconsin 53218.

Thank you in this matter.

Tinita Holmes

Tinita Holmes

CITY OF MILWAUKEE
2003 SEP -9 PM 1:58
CITY CLERK

CITY OF MILWAUKEE
2003 SEP -9 PM 4:30
CITY ATTORNEY

4629394

49348

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CASHIER_____

SEP 04 2003

RUSS DARROW HONDA
Cash:_____ Check #:_____
Credit Card: X_____

THANK YOU!

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HONDA

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NISSAN/SUZUKI

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CITY OF MILWAUKEE
PARKING VIOLATION

The officer listed below certifies that the vehicle listed below was unlawfully parked/stopped/standing at the listed location in violation of Milwaukee Vehicle Code(s) listed.

PARKING VIOLATION

Citation: 278304633 Dist: 3
Date: SAT AUG 30, 2003 Time: 04:07 AM

License: TAV170 Plate Type: AUT
State: WI Permit:
Exp: 04 Color: SIL
Make: HOND Body Type: 4 DOOR

Loc: 2929 W WISCONSIN AVE
Officer: CASEY Payroll No: 62636
Agency: CITY OF MILW Work Loc: PW

Vio: 750
TOW-AWAY ZONE (POSTED)

If paid within 10 days:	$50.00
If paid after 10 days, but within 28 days:	$55.00
If paid after 28 days, but within 58 days:	$60.00
If paid after 58 days:	$75.00

REMARKS
NO PARKING SATURDAY 3AM-1PM SPECIAL EVENT

05000 TAV170 278304633

CITY OF MILWAUKEE VIOLATIONS BUREAU
P.O. BOX 341 MILWAUKEE, WISCONSIN 53201
TO PAY BY PHONE or FOR INFO CALL 344-0840
SEE REVERSE SIDE FOR MORE INFORMATION

DS DARROW HONDA
01 W BROWN DEER RD
LWAUKEE, WI 53224

BATCH: 173
[illegible]
74440032
701188755000

0004
PE: VISA
PE: PURCHASE
49342
SEP 05, 03 10:47:59

TAL $1048.92

[illegible]10040276402 EXP: 08/04
[illegible]

$0.01

EMBER ACKNOWLEDGES RECEIPT OF GOODS
OR SERVICES IN THE AMOUNT OF THE
SHOWN HEREON AND AGREES TO PERFORM
THE OBLIGATIONS SET FORTH BY THE
MEMBER'S AGREEMENT WITH THE ISSUER.

THANKS FOR USING VISA

Tinita Holmes

COPY-MERCHANT BOTTOM COPY-CUSTOMER