CITY OF MILWAUKEE

Form CA-43

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October 14, 2003

Rita Cieslik
3376 South 13th Street
Milwaukee, WI 53215

RE: C.I. File No: 03-S-243

Dear Ms. Cieslik:

This office is in receipt of your claim in the amount of $628.32, relating to damage sustained to your property on February 3, 2003 when a main break caused water and debris to flow into your basement near 3376 South 13th Street.

Our investigation reveals that the Milwaukee Water Works records indicate that a possible main break in the area of 3376 South 13th Street was reported to them at approximately 3:30 a.m. on February 10, 2003. A Water Works investigator was immediately dispatched to the location, however, because he was responding to four other previously reported breaks, he did not report from the location until 6:43 a.m.. At this time he reported an emergency shut off to an eight-inch water main break. The main was repaired and returned to service by 11:58 a.m. on the same day. The Milwaukee Water Works responded to this main break in a timely manner, especially considering the number of other breaks occurring around the same time. They also followed standard operating procedures regarding repair activity. As such, the City cannot accept liability. Accordingly, we are denying your claim.

received 10/25/03

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

Rudolph M. Konrad

GRANT F. LANGLEY
City Attorney

Steven M. Carini

STEVEN M. CARINI
Investigator Adjuster

SMC:beg
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